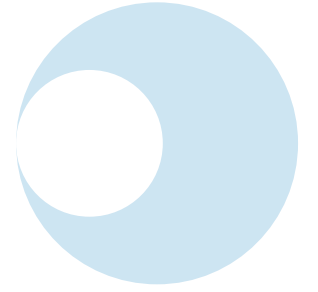


NEORETINA
EYECARE INSTITUTE



PATIENT GUIDE



FOR APPOINTMENTS



+91 91774 10004



+91-91774 10006

+91-98495 97789

+91-72070 40566



www.neoretina.com

NEORETINA EYECARE INSTITUTE Hyderabad

RESTORING VISION, REVIVING HOPE.

- NABH Accredited super-specialty eye hospital in Hyderabad
- State-of-the-art diagnostic facility and advanced treatments
- Tertiary care advanced referral eye hospital
- Led by team, trained in top institutes of the country and abroad
- Exceptional success rate in complicated retinal surgeries



WORKING HOURS

MON-SAT: 9:00AM TO 4:00PM
SUNDAY CLOSED



NEORETINA EYECARE INSTITUTE

H.no. 5-9-83/B, Ramchander House, Chapel Road,
Lane Opposite LB Stadium & Public Gardens,
Nampally, Hyderabad - 500001



- Located 100 meters from the "Assembly" metro station.
- Located at 1km from the Nampally railway station
- Located 4km from the Mahatma Gandhi bus station.
- Located 5km from the Kachiguda railway station.
- Located 500 meters from the Public Gardens and Nizam College bus stops respectively.
- For outstation/international patients, easily accessible from the Rajiv Gandhi International Airport via the PV Narasimha Rao expressway.

SERVICES AND FACILITIES



Comprehensive eye examination

Opticals, Low vision aids and Contact Lens Clinic.



Amenities

Lift, Wheel Chair facility, Baby feeding room, Kids Play area.



Patient Safety

- Fire extinguishing sprinkler system throughout the building
- Central Sterile Services Department (CSSD) with dynamic passbox to ensure sterility of surgical instruments
- Preoperative preparation room equipped with advanced multipara monitor probe for anaesthetic monitoring, a crash cart with a defibrillator for managing emergencies and equipment for the safety of surgical patients
- One of the very few eye hospitals that has two operation theatres with laminar airflow system that significantly reduces the chance of infection



Day Care

The hospital offers day care surgical services (air conditioned general ward and private rooms) with no provision for overnight stay. Arrangements for accommodation within the city must be made by the patients themselves in case of outstation and international patients.



Opticals

A well-equipped in-house opticals



Pharmacy

In house pharmacy.

SERVICES AND FACILITIES

State-of-the-art in house ophthalmic diagnostics with latest, advanced & upgraded equipment for diagnosis of even rare, degenerative eye conditions.

- Topcon Triton Swept Source OCT Angiography (No dye no injection retinal angiography)
- Zeiss Visucam 524 Fundus Camera for retinal photography, autofluorescence and fluorescein angiography
- Zeiss Anterior Segment Slit Lamp Camera
- CSO Sirius Corneal Tomographer with dry eye assessment
- Marvel B Scan with Ultrasound Biomicroscopy (UBM)
- Zeiss Humphrey Field Analyzer 3 for visual fields
- Nidek AL Scan
- NIDEK Multispot & multi wavelength (Green and yellow) LASER
- VISULAS YAG III Laser from Zeiss

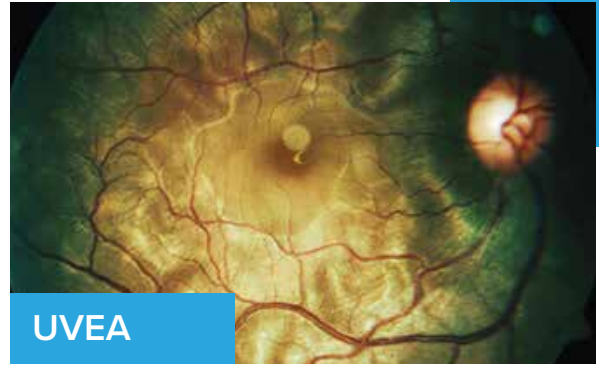


TREATMENT AND SERVICES



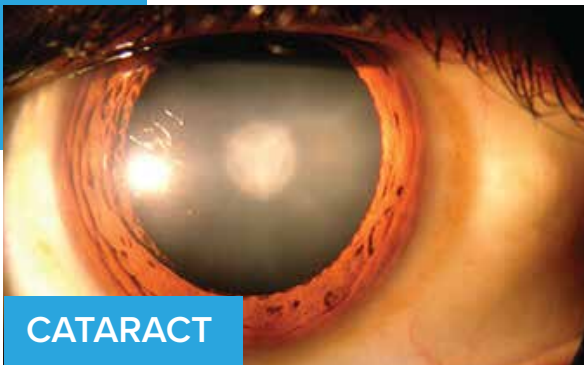
RETINA

Advanced, sutureless vitreoretinal surgeries for retinal detachment, vitreous haemorrhage, macular holes and epiretinal membranes and other retina related conditions. Screening and LASERs for Retinopathy of Prematurity (ROP). Feeding room, Kids play area.



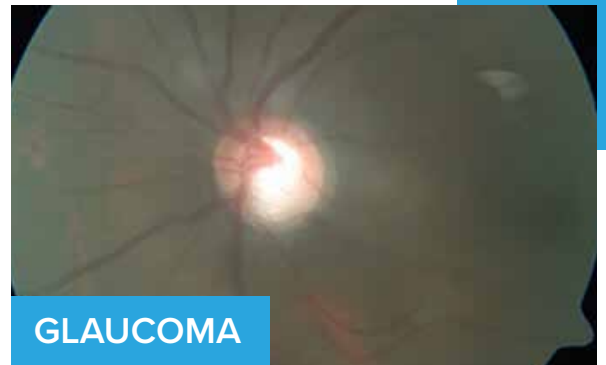
UVEA

Exclusive Uvea Clinic with the treatment of complex inflammatory diseases of the eye including anti-TB treatment for ocular tuberculosis, immunosuppressive therapy for noninfectious uveitis and scleritis.



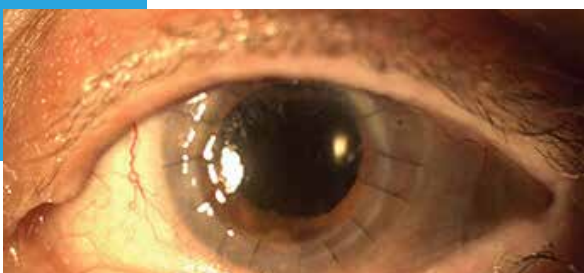
CATARACT

Surgical correction of cataract by clear corneal phacoemulsification including Micro Incision Cataract Surgery(MICS) and intraocular lens implantation (Foldable, UV protective, Multifocal, Toric).



GLAUCOMA

Treatment of Glaucoma by medical (drugs and LASER) and surgical management (trabeculectomy & glaucoma valve implants).



CORNEA AND REFRACTIVE SURGERY

Management of corneal infections and chemical injuries. Pterygium excision with autograft. Lamellar corneal transplants including DSEK & DALK.

TREATMENT AND SERVICES



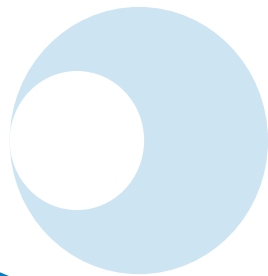
PAEDIATRIC OPHTHALMOLOGY AND SQUINT

Specialized in the treatment of ophthalmic problems among children from “just born” to ‘teenagers’. Also the institute is specialized in the management of squint, double vision and other conditions of eye alignment and movement among children.



SURGICAL PROCEDURES

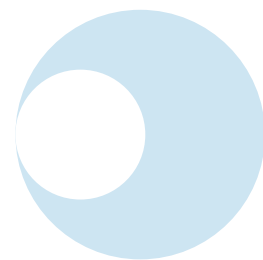
Latest and Advanced surgical techniques for complex retinal & eye conditions with fully equipped state-of-the-art operation theatres. The hospital has instituted two operation theatres where surgeries are done with the help of high precision microscopes (Zeiss Lumera). Also, Advanced vitrectomy machines (Constellation vision system, Alcon) and phacoemulsification machines (from AMO).



PATIENT MANUAL

TAKING AN APPOINTMENT

- If you know the name of the specialist who needs to examine you (Retina Uvea, Glaucoma etc), then kindly specify the same
- Please do not fix any multiple appointments
- Kindly report 10 minutes before the scheduled time
- Please notify us immediately if there is any cancellation of appointments
- Walk-in appointments are available
- A comprehensive eye test includes a retina examination for which pupil dilation is necessary. This blurs the vision temporarily for 34 hours. Please arrange someone to drive you home.
- You may have to spend about 23 hours in the hospital.



SOME DOS AND DON'TS DURING ADMISSION

- No Smoking. No Alcohol consumption on the hospital premises. Chewing of paan or spitting is strictly prohibited
- Maintain silence in the premises
- Visitors can visit only during the visiting hours
- All bills should be settled with the designated staff in the reception only
- Do not forget to ask for a receipt after every payment made
- The patient should not leave the ward without the knowledge of the staff nurse in charge of the ward
- Avoid selfmedication. Allow your nurse incharge to administer your medications according to the schedule

PATIENT MANUAL

- During your discharge, please take the appropriate instructions from the duty nurse before discharge
 - Instructions on how to clean the eye and applying medications will be taught by one of the Nurses
 - Do mention to the Doctor at the time of consultation, if you suffer with any systemic illness or allergies
-

SOME RIGHTS FOR PATIENTS TO REMEMBER

- Right to be informed of treatment expenses
- Right to know the names of consultants and care providers
- Right to privacy during consultation, examination & medical procedures
- Right to voice against any type of discrimination and inappropriate conduct of the serving staff at the hospital
- Right to confidentiality of all health information
- Right to understand in-depth about the possible benefits or risks involved with the treatment
- Right to obtain a written 'Discharge Summary' as per hospital policy. Also, one can claim a medical report and a copy of medical test results as per hospital policy
- Right to raise an objection against patient care delivered
- Right to seek a response to registered complaints
- Right to procure consent before any research protocol is initiated
- Right to access the Patient's clinical records by his/her relatives

PATIENT MANUAL

SOME RESPONSIBILITIES FOR PATIENTS ADHERE TO

- To maintain transparency in providing detailed information about personal and family's health in order to provide appropriate care
- To provide complete and accurate information including full name and residential address
- To abide by the facility policies and procedures including those regarding smoking, alcohol, number of visitors, visiting hours, use of mobile phones etc
- To settle treatment bills and other medical expenses promptly
- To give general consent for treatment within the hospital and informed consent before surgery and invasive procedures and blood transfusion or any other high-risk procedures
- To treat hospital staff and other patients, respectfully
- To maintain punctuality during appointments. To cancel or reschedule appointments in advance as far as possible so that the slots can be utilized for others
- To provide complete and accurate information for insurance claims and work with the hospital and billing offices to make payment arrangements
- To bring to the notice of consulting doctor, regarding any uncertainty occurring, if the patient's condition worsens or does not follow the expected course
- To strictly follow the treatment plan as prescribed by the doctor and comply with the instructions given
- To attend follow up appointments as requested by the consulting doctor
- Not to take medications against the instructions provided by the consulting doctor

MEET OUR NEORETINA TEAM

Neoretina brings in an exceptional team of doctors and practitioners, trained in the best institutes of the country and abroad. With outstanding credentials, unmatched skills and years of experience, the team is well-recognized for delivering excellent, personalized and compassionate care to each of the patients.



Raja Rami Reddy P

MD, FRCS(Glasgow),
Chief Retina Surgeon,
Founder, Medical Director



Abhilasha Baharani, DNB
FRCS(Glasgow) FICO
Uvea & Cataract Specialist



Udaya Sree Avadhani
MS, FVRS, Vitreo-Retina Surgeon



S. L. Prabhavathi, MS FVRS
Vitreo-Retina Surgeon



Dr. Varun Malhotra, MS
Cornea & Cataract Specialist



Vanita Pathak-Ray, FRCS
(Edinburgh, UK) FRCOphth (London, UK)
Glaucoma Specialist

EMPANELMENTS FOR CASHLESS HOSPITALIZATION

THE HOSPITAL IS APPROVED FOR CASHLESS SERVICES BY

- Apollo Munich Bridges Health Foundation
- Dedicated Health Services Pvt Ltd
- E - Meditek (TPA) Services Ltd
- Erricson TPA Pvt Ltd
- Family Health Plan Ltd
- Focus (TPA) Services
- Future General Health Insurance
- Genesis India (TPA) Pvt.Ltd
- Good Health Plan Ltd (GHPL)
- HDFC ERGO General Insurance
- Health India TPA Pvt.Ltd
- Heritage Health Services (HHS)
- ICICI Lombard Health Insurance
- IFFCO - TOKIO General Insurance
- MD India Health Care
- Medi Assist India
- Medsave Health Care Ltd
- Paramount Health Services (TPA) Pvt Ltd
- Raksha TPA.
- Religare Health Insurance
- Spurthi TPA
- Star Health Insurance
- United Health Care & Parekh
- Universal Sampo
- Vidal Health Care
- Vipul Medicorp
- Bajaj Allianz General Insurance Co.Ltd
- Andhra Bank - Arogyadaan
- Medicare (TPA) Pvt. Ltd.
- Reliance General Insurance

REFERRAL ORGANIZATIONS

- STATE GOVERNMENT OF TELANGANA
- T.S.TRANSCO & T.S.GENCO
- AROGYA BHADRATHA
- C.G.H.S
- S.B.H
- E.C.H.S
- C.R.P.F
- S.P.F
- C.C.M.B
- R.B.I
- SINGARENI COLLIERIES COMPANY LIMITED
- SOUTH CENTRAL RAILWAYS



WHAT OUR PATIENTS SAY

”

The hospital authorities display efficiency and accuracy in the management of patients. The staff at different hierarchical levels are well trained and passionate about their work. My salute to all those involved in delivering eye care in Neoretina.

Sarojini Ugale

”

I'm very happy with the treatment offered to me at Neoretina. With in-depth examination and right treatment, I could experience a massive improvement in my eye health. One can absolutely have faith and confidence in Dr. Reddy's consultation. It's been three years and even to this day, I travel from Kolkata to consult Dr. Reddy. Wish we had doctors like him in Kolkata too.

Anil Kumar Agarwal

”

My father who is diabetic and a heart patient underwent eye surgery at Neoretina. Both the doctors and the staff guided us throughout the treatment. The care delivered to the patients at Neoretina is worth every ounce of appreciation. I sincerely thank the team for their services.

Meher Zaidi

”

Excellent attention to my eye problem by doctors at Neoretina. I would any day recommend Neoretina as a go to hospital for eye care.

Md Muzzafer

”

Dr. Reddy is one of the foremost experts in retina issues. He is very approachable and gives you valuable advice.

T Prasad

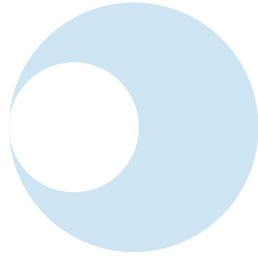
”

The staff is very cooperative and provides exceptional eye care facilities in Hyderabad. Thanks once again for taking care of me!

Azam Khan

NEARBY HOTELS FOR ACCOMODATION

S.No	Name of the Hotel	Address of the Hotel	Price for AC / Non AC
01	Hotel Crystel Grand	# 11-6-210/A, Public Garden Road, Nampally, Hyderabad – TS Ph: 040-66680491, Mob: 8099098805 www.hotelcrystelgrand.com	Double Room: Non AC 1200/- Double Room: AC – 1600/-
02	Hotel Aisan International	Public Garden Road, Beside Metro Station, Nampally, Hyderabad –TS Ph: 040-66334442, Mob: 9182966275 www.hotelasianinternational.com	Single Occupancy: Non AC – 1499/- Single Occupancy: AC – 1999/- Double Occupancy: Non AC – 1999 Double Occupancy: AC – 2499/- Flat 30% discount
03	Hotel Meena Grand	#11-6-204, Public Garden Road, Nampally, Hyderabad, TS Ph: 040-66836999, Mob: 9177077718 Email: hotelmeenagrand@gmail.com	Double Room: Non AC - 1200/- Double Room: AC – 1600/-
04	Hotel GK Silver Court	# 5-8-322/2 & 3, Umabagh, Near Medwin Hospital, Nampally, Hyderabad –TS Ph: 040-66253954,Mob: 7680099933	Single Bed Room: Non AC – 1000/- Single Bed Room: AC -1299/- Double Bed Room: Non AC – 1199/- Double Bed Room: AC – 1500/-
05	Hotel The Majestic	11-6-209/210, Pillar No 1273, Nampally Metro Station, PG Road, Hyderabad, TS Ph: 040-23200523, Mob: 7337423523 Email : hotelmajestic2017@gmail.com Web: www.hotelmajestic.in	Single Room: Non AC – 1200/- Double Room: Non AC – 1500/- Single Room: AC – 1600/- Double Room: AC – 1800/-
06	Hotel Aisan Inn	Mukaram Estate, 11-6-210, Beside Metro Station Pillar No 1273, Nampally, Public Garden Road, Hyderabad Ph: 040-66827686, Mob; 9670873783 Email: hotelasianinn7686@gmail.com www.hotelasianinn.com	Double Room: Non AC-1200/- Double Room: AC – 1600/-
07	Hotel Celestee Grand	H.NO 11-6-460-465,Dargah Road Nampally Hyderabad	Double Room: Non AC - 999/- Double Room AC – 1200/-



PATIENT GUIDE

Address

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Chapel Road, Lane Opposite
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info@neoretina.com

